



In this issue:

- Committee Overview
- A Pledge, a Plea and are you a Professional?
- Safety & Security
- Shut that Door!
- Neighbourly News
- Snagging List
- Concierge Chat
- Fly Tipping
- Welcome - New Residents

Your Committee Comment

The second AGM took place on 13th October 2011 following a considerable effort to encourage attendance we were rewarded with a good turn out. Combining the votes of the members present with the ever important proxy votes we managed to reach the number required to allow the meeting to go ahead and for the decisions to be valid within the terms of our lease. Detailed reports on a number of subjects were delivered by members Alan, Simon and Stephen after Malcolm's Chairman's report provided an overview of the achievements to date plus an bit of background on the current challenges we find with many ongoing projects and issues highlighted by yourselves. Rather than repeating ourselves please log onto the website and catch up with what went on by accessing the minutes. Alternatively a copy of the minutes is available from the Concierge office.

Our plans for this for this coming year include an overview of the cleaning schedule, re negotiation of the Concierge role to better suit the requirements of our development and, where possible, seeking better rates without compromise of quality for all contracts up for renewal. The most challenging has to be the insurance renewal which, due to the number of claims, is expected to increase. This gives everyone most concern and there has been a huge amount of time and effort already spent on this task which may take yet another year to be successful. We continue to seek an improvement in the service we receive from our factors, both H&P and Glasgow Harbour Ltd, and will continue to monitor the progress with the legislation on Gas Flues.

Keep in touch ! If you have anything to say.....let us know.

A Pledge, a Plea and are you a Professional?



Unlike the Play, Pie & a Pint at Oran Mor, your committee are not as talented or as inviting, nor do we have hidden talents - maybe you have ?

We want to thank those who have offered assistance in whatever capacity you can to help us as sub committee members, we hope to take you up on those offers soon.

Our overall mission is to support the community of Glasgow Harbour TWD in every conceivable area which affects our maintenance and day to day costs. We have re organised ourselves this year by allocating areas of responsibility which cover renewal of contracts - sourcing best service for better rates, regular contact with Glasgow Harbour Ltd, taking a proactive approach to ensure that they have prepared our walkways and garden areas by planning resources to combat the ice and snow when it comes to keeping everyone safe when entering and leaving or homes, not to forget our building insurance renewal which is by far the biggest challenge.

The list is long, as I'm sure you can all imagine, and we would encourage you to let us know if you are a professional person or company who can provide quotations for the many services which we will be paying for this coming year. Please make yourself known to us and in what area you can provide service by dropping a note into the red letter box outside of the concierge office or by emailing us via the website. www.pagh.org.uk

Safety & Security

Whilst we all expect the emergency services to do everything possible to help us in an emergency situation, they will not put themselves in danger if they find an obstruction which endangers them, therefore we have been asked to give some thought when storing personal items on landings and in common areas. All rubbish should be disposed of appropriately and not stored on landings.

Shut that door!

Unfortunately there is always the danger that opportunist thieves will be on the lookout for easy access.

Please ensure that you Close all gates, especially near 10 Castlebank Terrace and 7 Meadowside Quay Square to avoid attracting danger. It's prudent to protect ourselves - make it a habit to close all doors behind you, particularly in the basement.



Neighbourly News

A problem with the window latches which prevented the window from closing was a dilemma recently at one property.

The owner found Window Refurbishments Ltd very reliable in rectifying the problem. Contact them on 0141 550 1616 if you have any similar problems with your window components.

Snagging List

Any outstanding defects or repairs not effectively carried out by TWD or Bryant?

If you have supporting evidence, please let us know asap. The committee are taking a full snagging list to NHBC soon. Don't be left behind - protect your investment. Contact us via email on the website or drop a note into the red post box outside the concierge office.

Concierge Chat

Watch Out There's a Concierge About!



Please be mindful of your speed limit in the car park area - **keep to 15mph max.** Donald and Colin are fast going through their nine lives.

Cardboard Boxes - Please flatten these and leave in the bin shed for collection.



Bulk in Bins - Recently someone disposed of a kitchen worktop in one of the bins which rendered it useless to everyone else. It became lodged and could not be removed by either the concierge or the bin men. Please THINK before causing an injury or problem to someone else.

Please tie bin bags before disposal into bins - this protects the concierge who have to remove rubbish to redistribute to clean inside the bin to prevent smells.

Bin Bags on special at Asda - only 99p!



Fly tipping - Glasgow City Council will fine those who are leaving litter in the vicinity of the gardens at Meadowside Quay Square.



New residents: please find out all about your new home and neighbours by visiting our website at www.pagh.org.uk You can email us using the link.

To find the concierge, take the lift to the garage area, the office can be found to the left of the Castlebank Terrace ramp.